Ann Chen

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301-938-3649

Experience

Product Designer | Project Protocol

San Francisco, CA | 2025 - Present

- Contract designer on web app in the nonprofit space
- Streamline design system components, create new pages to increase accessibility and experience for user retention

Software Engineer, Product Designer | Capital One

San Francisco, CA | 2017 - 2022

- Shipped front-end features for high traffic internal platforms with Angular and React
- Led design for emerging technologies tracking project leveraging in-house design system, from prototyping to implementation

Product Designer, Developer | MIT

San Francisco, CA | 2023 - 2024

- Contract work to improve usability and WCAG accessibilty on department home page, driving traffic to key pages
- Built an archival site compiling thousands of the sites' news publications and articles

Volunteering

UX Designer | RRRComputer.org

- Delivered mockups for and researched ways to increase clarity and drive donations for computer literacy and recycling nonprofit

Program Development | YCore Fellowship

- Partnered with higher education and resource nonprofit to develop strategies to increase long-term alumni engagement
- Interviewed stakeholders and organized fundraiser event that collectively raised over

Education

Carnegie Mellon University

Pittsburgh, PA | May 2017

B.S in Information Systems
Minor in Human-Computer Interaction

UC Berkeley Extension

San Francisco, CA, 2017-2021

Drawing Fundamentals
User Interface Design
Illustrator I
Accessibility in UX Design

Skills

Figma   HTML/CSS
Sketch   JavaScript
Illustrator   Python
Photoshop
Indesign